

# 2022 Route Improvement Plan

City of Dayton



# Republic Services acquired Randy's Sanitation in Dec. 2020

## RSG Routes and Hauling Services

1. Current State: The City of Dayton is serviced out of the Blaine Division and the St. Michael Division.
2. Future State: All routes will be serviced out of the St. Michael Hauling Division, as of March 28th, which will increase our speed of response and improve service to residents.

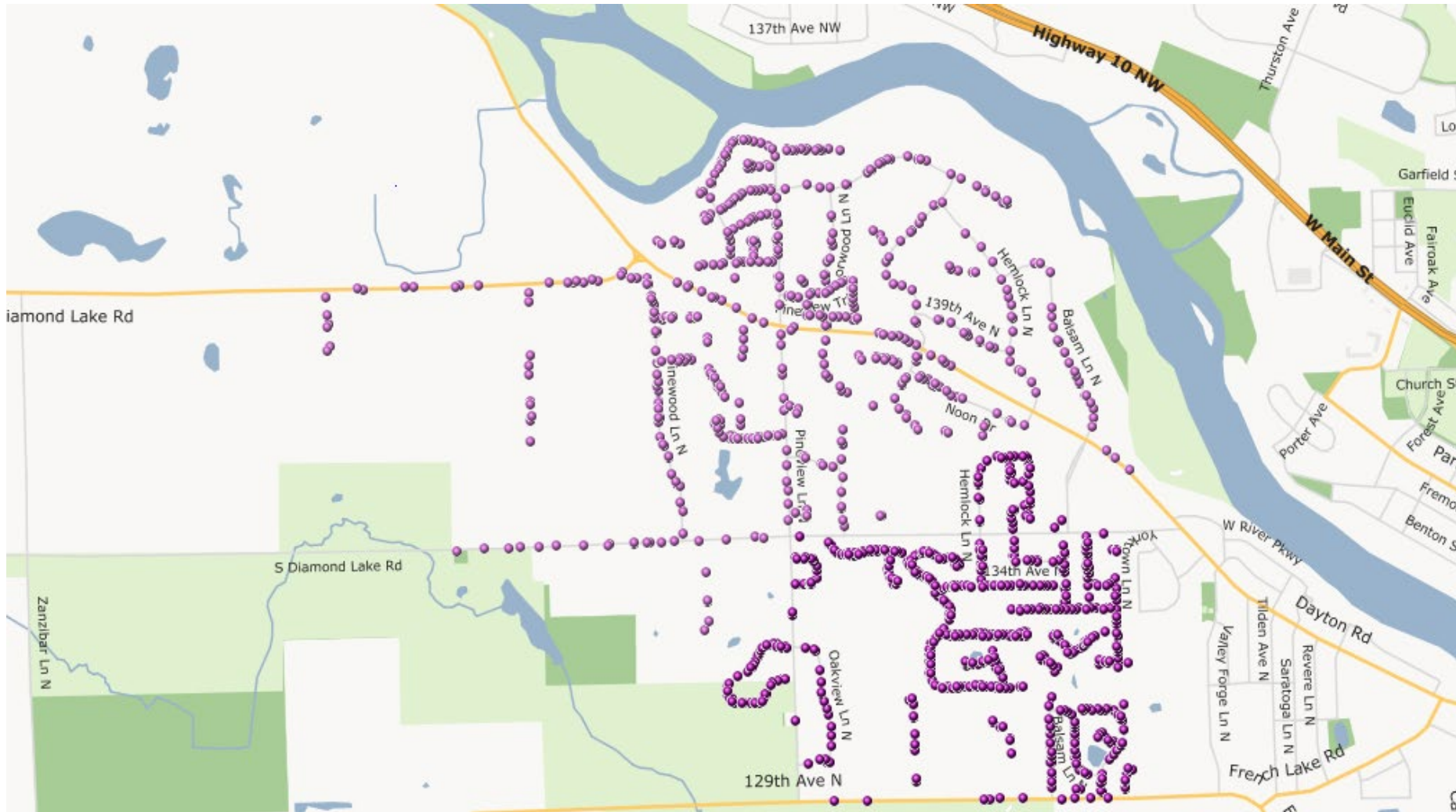


# Proposal to Day Change from Friday to Monday

- Number of home affected: 1,235
- Date of Change: March 28, 2022
- Scope of Change: 2 Recycle routes (both remain gray week) and 1 Trash route.
- Trash is Open Market and, in the area, noted on page 4 Republic Services collects approximately 54% of the customers leaving 46% as serviced by other haulers.



# Map of Day Change moving Friday Service to Monday



**REPUBLIC**  
SERVICES

# Mailer - Dayton Standard Day Change (trash and recycling serviced by Republic, Moving service from Friday to Monday)



First Class Permt  
US Postage  
PAID  
WAM

5625 Quam Ave. NE  
St. Michael, MN 55376

**Important Notice**  
About Changes to  
Your Recycling, Trash &  
Yard Waste Service Day



\*\*\*\*\*AUTO\*\*5-DIGIT 55316  
CITY OF DAYTON RESIDENT  
OR CURRENT RESIDENT  
13831 BERKSHIRE LN  
DAYTON MN 55327-9302

5307

## ATTENTION RESIDENT: YOUR RECYCLING, TRASH & YARD WASTE SERVICE DAY IS CHANGING



Dear Valued Customer,

In order to provide the best service possible to our customers, we are making some service changes in your area. Effective **MONDAY, MARCH 28, 2022**, your new service day will be:

**MONDAY**

Thank you for your attention to this matter.  
Please call [320.252.9608](tel:320.252.9608) for more information.

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**REPUBLIC**  
SERVICES

# Mailer- Recycle Day Change, Friday to Monday (competitor hauls trash)



5625 Quam Ave. NE  
St. Michael, MN 55376

First Class Permit  
US Postage  
PAID  
WAM

## Important Notice About Changes to Your Recycling Service Day



-----AUTO\*\*S-DIGIT 55316  
CITY OF DAYTON RESIDENT  
OR CURRENT RESIDENT  
13160 142ND AVE N  
DAYTON MN 55327-9559

2022

## ATTENTION RESIDENT: YOUR RECYCLING SERVICE DAY IS CHANGING



Dear Valued Customer,

In order to provide the best service possible to our customers, we are making some service changes in your area. Effective **MONDAY, MARCH 28, 2022**, your new recycling service day will be:

## MONDAY

Thank you for your attention to this matter.  
Please call **320.252.9608** for more information.

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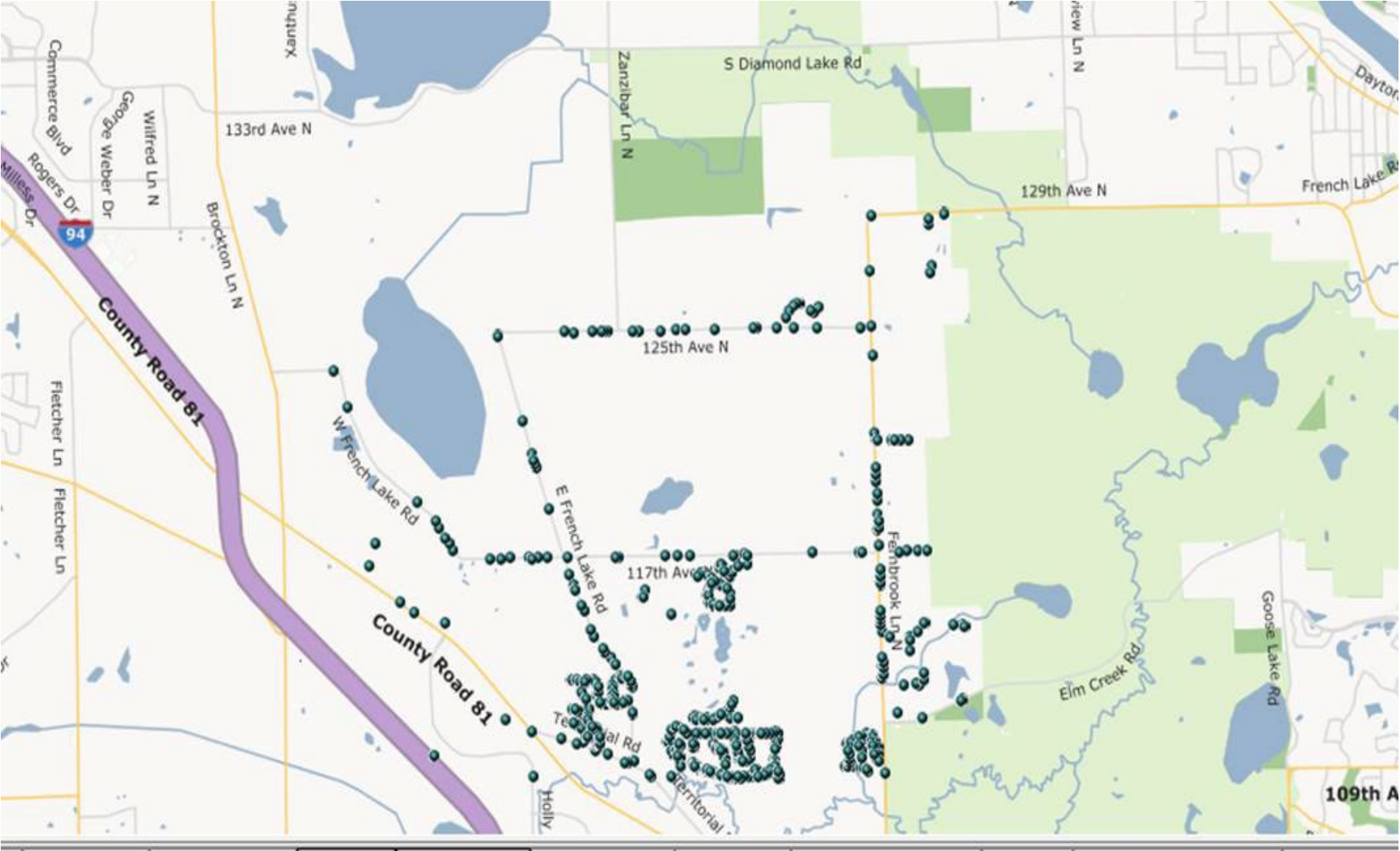


# Proposal to Day Change from Friday to Tuesday

- Number of home affected: 673
- Date of Change: March 28, 2022
- Scope of Change: Moving one Route from Friday to Tuesday; Recycling week remains Gray week (see next page for map)
- Trash is Open Market and, in the area, and Republic Services collects 597 trash customers. We estimate that is 85% of the customers in this area leaving approx. 15% serviced by other haulers.



# Map of Day Change moving Friday Service to Tuesday





# Mailer - Dayton Standard Day Change (trash and recycling serviced by Republic, moving service from Friday to Tuesday)

## ATTENTION RESIDENT: YOUR RECYCLING, TRASH & YARD WASTE SERVICE DAY IS CHANGING

Dear Valued Customer,

In order to provide the best service possible to our customers, we are making some service changes in your area. Effective **MONDAY, MARCH 28, 2022**, your new service day will be:

## TUESDAY

Thank you for your attention to this matter.  
Please call **320.252.9608** for more information.

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Please note that the front side of postcard will be identical to that shown on page 5



# Mailer- Recycle Day Change, Friday to Tuesday (competitor hauls trash)

## ATTENTION RESIDENT: YOUR RECYCLING, TRASH & YARD WASTE SERVICE DAY IS CHANGING

Dear Valued Customer,

In order to provide the best service possible to our customers, we are making some service changes in your area. Effective **MONDAY, MARCH 28, 2022**, your new service day will be:

## TUESDAY

Thank you for your attention to this matter.  
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A Republic Services company



Please note that the front side of postcard will be identical to that shown on page 6

# Why the Change?

These collection day changes provide Republic Services the ability to balance out headcount allowing us to stay efficient, keep costs down as much as possible, and provide better service. Most importantly, this change allows for RSG to have a faster response time for City of Dayton residents as we will be in the City more than once per week. And lastly, the City continues to grow. By expanding the collection schedule now Republic is better positioned to allocate additional resources as needed.



# Communication-Transition Plan

- All affected residents will be notified via mail; generally, we send a postcard notification
- When we transition the service weeks, RSG will pick up recycling two weeks in a row and then resume every other week service with the new schedule.
- If the City can provide a list of residential phone numbers RSG will also issue call-em-all announcements and reminders to all residents affected. Otherwise, we can do so with those we have on file.
- An address list will be provided to City Staff in advance of the transition as a reference should a resident call in.

